

Exhibit 34 to the Olivia Weber Declaration

How to get access to Product Documents or Software

Article ID: 193323 Updated On: 18-06-2020

Products

Support Portal

Issue/Introduction

How to get access to Product Documents or Software

Resolution

Please find the steps below based on your Support Division:

> For BSN Document Access:

BROCADE

- If you are a **Basic User**, please login to Broadcom Support Portal following this link: <https://support.broadcom.com/>

SUPPORT [Learn About the Latest Support Portal Enhancements](#)

Mainframe Software CA Mainframe Software support including Dev Ops, Security, Automation and Data Management	Enterprise Software Distributed, SaaS, and Security solutions to plan, develop, test, secure, release, monitor and manage enterprise digital services	Symantec Enterprise Security Symantec Integrated Cyber Defense for comprehensive threat protection and compliance
Brocade Products Brocade Storage Networking, Software and Fibre Channel technology-based products division	Semiconductors Broadcom portfolio of Standard and Custom silicon for Networking, Storage, Broadband, Wireless and Industrial market segments	Broadcom Payment Security Avast Payment Security Support helping to secure Online transactions with Transaction Manager, Risk Analytics, RRS and Merchant Solutions

Click on **Brocade Products**

BROADCOM PRODUCTS SOLUTIONS SUPPORT COMPANY HOW TO BUY BSN

Support / Welcome

WELCOME

Looks like you are not an Enterprise User. Please [Click Here](#) to upgrade to Enterprise User.

PRODUCTS SOLUTIONS SUPPORT COMPANY HOW TO BUY

Copyright © 2019-2020 Broadcom. All Rights Reserved. The term "Broadcom" refers to Broadcom Inc. and/or its subsidiaries.
Privacy Policy Cookie Policy Data Processing and Data Transfers Supplier Responsibility Terms of Use Sitemap

Please upgrade your profile to Enterprise User by clicking the link given as in the above screenshot. Or you can directly access this [Link](#)

- If you are **Enterprise user without CUSTOMER** access privilege, you will be able to login as Enterprise user and can access Brocade Support page as below. However, at this moment you will be having only AP_GUEST access profile due to which lock icon is displayed on Downloads & Documentation application

BROADCOM PRODUCTS SOLUTIONS SUPPORT COMPANY HOW TO BUY BSN

CASE MANAGEMENT KNOWLEDGE PRODUCT DOWNLOADS LICENSING SAN REPORTS TRAINING DOCUMENTATION COMMUNITIES

Support / Brocade Products

BROCADE PRODUCTS [Learn About the Latest Support Portal Enhancements](#)

Search Support

Search by Product Name, Solution ID or by Keyword

Case Management Open, track and update your cases	Downloads & Documentation Direct access to Software Downloads, Product Documentation, upgrades, release notes and guides	Licensing Generate license keys, guides and information
SAN Reports Get an accurate view of your SAN environment, time saving reports, enhanced change tracking	Brocade Support link Brocade Support Link	Training & Education Access training and education for Brocade Products

Please click on Lock icon to upgrade your profile to CUSTOMER access privilege

- If you are **Enterprise user with CUSTOMER** access privilege, then you will be able to access docSAFE -> Downloads screen via Downloads & Documentation from below screen.

BROADCOM PRODUCTS SOLUTIONS SUPPORT COMPANY HOW TO BUY SON


CASE MANAGEMENT KNOWLEDGE PRODUCT DOWNLOADS LICENSING SAN REPORTS TRAINING DOCUMENTATION COMMUNITIES


Support / Brocade Products


BROCADE PRODUCTS [Learn About the Latest Support Portal Enhancements](#)


Search Support


Search by Product Name, Solution ID or by Keyword


**Case Management**
Open, track and update your cases

**Downloads & Documentation**
Direct access to Software Downloads, Product Documentation, upgrades, release notes and guides

**Licensing**
Generate license keys, guides and information

**SAN Reports**
Get an accurate view of your SAN environment, time saving reports, enhanced change tracking, performance graphs and topology diagrams

**Brocade Support link**
Brocade Support Link

**Training & Education**
Access training and education for Brocade Products

Downloads Screen

HOME docSAFE DES

Downloads

Support Home > docSAFE > Downloads

Search Downloads

Recent Documents | My Bookmarks | My Bookmarks Folders > | My Saved Searches > | Historical Downloads (Requested via Email download only)

Product Search...

OR

Enter Keyword

Partial Keyword Allowed

Search

Advanced Search

> For Classic Broadcom/Semiconductors Documents Access:



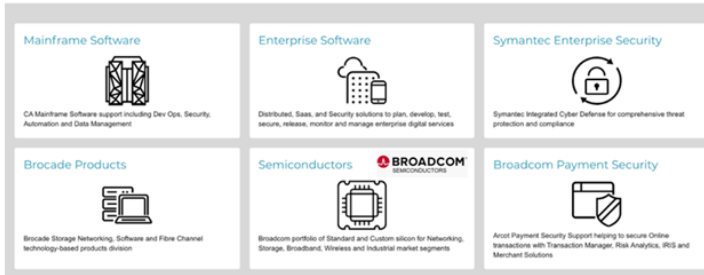
The following Product Divisions falls under this Support:

ASIC Products Division
ASIC Products Singapore
Broadband Carrier Access (BCA)
Central Engineering
Compute & Connectivity (CCX)
Fiber Optics Products Division
Industrial Fiber Optics (IFPD)
IP & Licensing Division
Isolation Products Division (IPD)
Mobile Connectivity
Motion Control Product Division
Operations Engineering
Optoelectronic Products Division
Physical Layer (PLP)
Set Top Box And Cable Modem (STBCM)
Switching Products

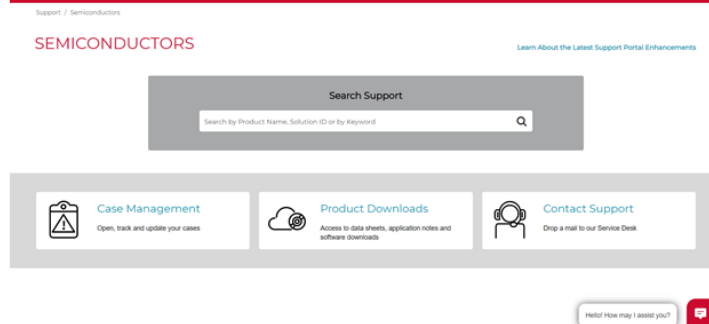
Please login to Broadcom Support Portal following this link: <https://support.broadcom.com/>

SUPPORT

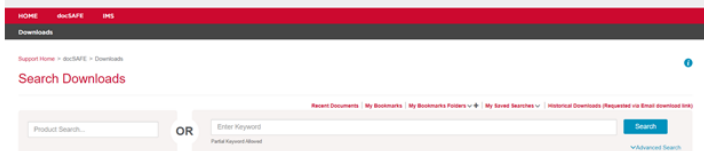
[Learn About the Latest Support Portal Enhancements](#)



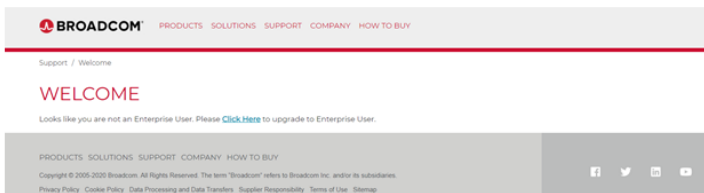
Click on **Semiconductors**. Then you will be able to see below screen



Upon clicking on Product Downloads, you will be redirected to docSAFE -> Downloads for downloading the documents



If you are a **Basic User**, then you will be getting link to upgrade your profile upon clicking Product Downloads as below. Please upgrade your account to access the Downloads screen. Or you can upgrade your account using this [Link](#)



> For CA/Symantec Documents Access:



If you are unable to download a Product or getting an error message, please use the following methods to get support:

- Open a Case using the [Customer Care Webform](#)
- Use our Chatbot Broadcom-BOB. Select the product division and type "Chat with Agent" to chat with a live agent (only available Monday-Friday).
- Call us via [phone](#) - If you know your Site ID, please use it on our phone system to assist you quicker.

Attachments

Feedback

[PRODUCTS](#) [SOLUTIONS](#) [SUPPORT](#) [COMPANY](#) [HOW TO BUY](#)

Copyright © 2005-2020 Broadcom. All Rights Reserved. The term "Broadcom" refers to Broadcom Inc. and/or its subsidiaries.

[Privacy Policy](#) [Cookie Policy](#) [Data Processing and Data Transfers](#) [Supplier Responsibility](#) [Terms of Use](#) [Sitemap](#)

